



PROFESSIONAL FEES

As a private general practice, our aim is to provide you with the very best care and service. We would like you to feel you are not being rushed, that our doctors are attentive and that they explain things clearly.

Our fees are structured to reflect the time you spend with the doctor as well as the number and complexity of matters discussed during your consultation. We believe you should be fully informed before a consultation, so the fees are listed below together with the rebate you will receive from Medicare and your net contribution.

	Guidelines for booking your appointment	Fee	Medicare Rebate	Your Contribution
Standard 15 mins	For one matter	\$93.00	\$37.05	\$55.95
	Child (under 16 yrs)	\$83.00	\$37.05	\$45.95
	Concession*	\$63.00	\$37.05	\$25.95
Standard Long 20-25 mins	Less straight-forward matters	\$145.00	\$71.70	\$73.30
	Child (under 16 yrs)	\$125.00	\$71.70	\$53.30
	Concession*	\$103.00	\$71.70	\$31.30
Extra Long Up to 40 mins	More than one matter	\$170.00	\$71.70	\$98.30
Extended Up to 50 mins	Multiple or complicated matters	\$217.00	\$105.55	\$111.45
Prolonged Over 50 mins	Extensive examination	\$270.00	\$105.55	\$164.45

*Government concession card holders (Health Care Card, Pensioner Concession Card & Commonwealth Seniors Health Card)

Nurses

To make our service to you more flexible and efficient, we were one of the first medical practices in metropolitan Sydney to use a qualified nurse to support our doctors. The nurse is able to carry out a number of standard procedures such as dressings, injections, ECG (Heart Check), ear syringing and minor surgical procedures under the supervision of a doctor. The following fees apply:

		Fee	Medicare Rebate	Your Contribution
Nurse	Dressing or injection	\$33.00	Nil	\$33.00
Nurse and Dr.	Procedure supervised by Doctor	\$57.05	\$37.05	\$20.00

There is an additional charge for immunisations e.g. certain travel vaccinations. However, it is more cost-effective for us to supply the vaccines rather than for you to obtain them yourself from a pharmacy.

Telephone Services

We always recommend a personal visit but if you are busy and need a repeat script or a straight-forward referral, our Reception team will take your request over the telephone and pass it on to the doctor. To simplify payment, we will ask for your credit card details before faxing or mailing the script or referral.

		Fee	Medicare Rebate	Your Contribution
Repeat Prescription	Standard	\$20.00	Nil	\$20.00
	Same Day	\$37.00	Nil	\$37.00
Repeat Referral	Standard	\$20.00	Nil	\$20.00
	Same Day	\$37.00	Nil	\$37.00

Home Visits and After Hours

We are open six days a week, but if you have an urgent need for a doctor after hours, call our after hours service on 13 74 25 (13SICK). After hours care is billed directly to Medicare, so there is no cost to you. Home visit fees during open hours range from \$160 to \$235.

Payment

- Payment is required in full at the time of the consultation. We accept MasterCard, Visa, American Express (\$3 Surcharge), EFTPOS, and cash.
- Bulk billing is not available, however our staff will help you to lodge your Medicare claim straight away. The rebate can be direct-deposited to your account by Medicare, generally within three days.
- The fees listed above are indicative only, as Government regulations allow each doctor to determine the actual amount charged.
- We do not like to charge cancellation fees, so please tell as soon as possible if you cannot keep your appointment.

Empathy, excellence, everytime

We appreciate that you have chosen to come to us. Our philosophy is to deliver expert care that is professional, attentive and helpful. Our team of doctors and nurses is supported with the best medical equipment. If at any time you feel we could improve our service to you, please speak to our Reception Manager or email reception@cremornemedical.com.au.

